

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

Optional telephone features are non-basic telecommunication services and exempt from action or review by the Kentucky Public Service Commission as set forth in KRS 278.541 and KRS 278.544. This page is filed with the Commission pursuant to KRS 278.544(2).

A13.70 Privacy Manager Service

A13.70.1 Definition of Feature Offering

- A. Privacy Manager Service will provide Caller ID subscribers with the ability to identify unavailable, unknown, blocked and private numbers. Privacy Manager Service will intercept all unidentified calls before the subscribers telephone rings. If the call is marked private, the caller will be asked to press 1 to deliver his/her calling information. On unavailable or unknown numbers, the caller will be asked to state their name. Once the calling party is identified, the service will ring the subscriber and announce the calling party's information. The subscriber has the option to accept the call, reject the call, or send a "Do Not Solicit" message to a telemarketer. Privacy Manager Service allows the subscriber to assign a special passcode giving callers of his/her choice the ability to bypass Privacy Manager Service. Subscribers may also switch Privacy Manager Service on or off from his/her own phone.

A13.70.2 Regulations and Limitations of Service

- A. The following regulations and limitations apply:
1. Privacy Manager Service is provided subject to the availability of facilities.
 2. Privacy Manager Service is available to single and multi-line residence customers.
 3. Privacy Manager Service is not compatible with Calling Number Delivery Blocking-Permanent, FX, FCO, ISDN or Prestige Communications Service. Privacy Manager Service may not be compatible with RingMaster service in all switch types.
 4. Caller ID and Touch-Tone service are required in order to subscribe to Privacy Manager Service.
 5. Privacy Manager Service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.

A13.70.3 Rates and Charges

- A. The following rates and charges are for Privacy Manager Service only and are in addition to the applicable service charges and monthly rates for exchange access lines and other services with which this service is associated.
1. Residence

	Monthly	USOC	
	Rate		
(a) Per line except Complete Choice plan lines	\$9.99	PMX1R	(I)
(b) Per Complete Choice plan line	9.99	PMX1R	(I)

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